

Regulation at 002/2021 (Privacy Notice (For the Company's customers))

SVOA Public Company Limited and Subsidiary company (collectively, "**the Company**") importantly realize to the Privacy right and Personal Data Protection to Customer, Partner, business partner and Company's stakeholder (hereinafter called to as "**You**"). The Company also would like to inform you in relation to Collection User and Disclosure to your Personal Data ("**Processing of Personal Data**") and make you to have confidence in Personal process and legal compliance as details following;

1. DEFINITION

No	Vocabulary	Description
1.	Company	SVOA Public Company Limited and Subsidiary company
2.	Customer	Customer or Buyer or Service user to the Company including access to website, Application, or the other service of company that is natural person or business partner and company's stakeholder that a natural person with the exception of employee.
3.	Personal Data	<p>Any information relating to any person, which enables the identification of such person, whether directly or indirectly, but not including the information of the deceased Persons in particular; and</p> <ol style="list-style-type: none"> 1. Fundamental Information such as name, surname, national identification number, place of birth, age, address, gender, occupation, date of birth, marriage status, group of blood, weigh, serve of military, photography, nationality, finger print and talent. 2. Contact information such as phone number, home number, home address, email address, information address, emergency contact, email, line ID, Facebook and other information in that manner. 3. Working Information such as work experiences and formerly employment (including title, department, profile, salary, benefit of formerly employment) working behavior, education background, training or trainee profile, certificate and any qualification, application information, labor union information, working performance, employment contract, social security, fund of compensation, provident fund, employee ID, income, bonus, title, welfare, taxes, job description, working target, record of work, day-off, behavior, information, illegal act and working discipline/causes of retirement as an employee, security information, check in - out information, information in relation to accident of work and security of work, travel information and relevant expenses, communication information and using computer equipment, telephone, internet and email etc. 4. Data in respect with Governmental document such as national identification number, passport number, work permit, driven license, Vehicle registration book, bank account and the other things that can specify the identity and the other license (attorney license or accountant license) etc. 5. Background Information such as cases record, criminal record, any certificates including reference person. 6. Sound, Photograph and/or Cinematograph, CCTV including Activities entrance or campaigns that the Company set up. 7. Name, surname, date of birth, age, nationality address, occupation, office location and phone number to spouse, son, father, mother or family that can contact in any emergency.

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บริษัท เสด็จโอบ ออโต้ (มหาชน)

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		8. Name, Surname, age, nationality, address, occupation, office location and phone number to reference person for reviewing and warrant working and/or guarantor, the other personal data according to the Personal Data Protections Laws that the company receive from You while the company is working.
4.	Sensitive Data	Personal information that is truly personal to an ethnic, beliefs, religions or philosophy, sexual orientation, criminal record, heath-related, disability, labor unions, gene data, biometric data or the other data that impact on the Data Subject pursuant to provide in the Personal Data Protection Committee.
5.	Data Subject	<p>Any person who owns its Personal Data, but it is not a person who is Ownership or create or collect such personal information. Whereby Data subject means a natural person and shall not include "Juridical Person" that is established on the law, for example company, foundations, associations or any other organization.</p> <p>Notwithstanding, Data Subject means a person following;</p> <ol style="list-style-type: none"> 1. Data Subject who is sui juris means <ol style="list-style-type: none"> 1.1 a person who has age from 20 years old or 1.2 a marriage person who has age from 17 years old or 1.3 a marriage person prior to 17 years old and the Court allow them to marry or 1.4 The legal representative may permit a minor to carry on a commercial business or other business or to enter into a hire of services contract as an employee. It shall be deemed that the minor shall as a person sui juris. Notwithstanding, the doing of consent, Data subject who is sui juris can give such consent by themselves. 2. Data subject who is minor means a person who is not completion of twenty years of age and he is not sui juris as clause 1 above. Notwithstanding, the doing of consent, a minor must obtain the consent of his legal representative. 3. Data Subject who is quasi-incompetent means a person who is ordered by the Court to be quasi-incompetent due to physical or mental infirmity, habitual prodigality or habitual intoxication or other similar causes that make him incapable of managing his own affairs, or whose management is likely to cause detriment to his own property or family. Notwithstanding, the doing of consent, a quasi-incompetent must obtain the consent of his curator. 4. Data Subject who is incompetent means a person who is ordered by the Court to be incompetent due a person of sound mind. Notwithstanding, the doing of consent, an incompetent must obtain the consent of his custodian who has the power to act on behalf of the incompetent person. <p>Notwithstanding, if the request for the data subject's consent is not subject to Personal Data Protection Laws, it shall have no binding effect on the data subject.</p>
6.	Data Controller	A Person or a juristic person having the power and duties to make decisions regarding the collection, use, or disclosure of the Personal Data.
7.	Data Processor	A Person or juristic person who operates in relation to the collection, use, or disclosure of the Personal Data pursuant to the others given by or on behalf of a Data Controller, whereby such Person or juristic person is not the Data Controller.
8.	Processing	The collection, use or disclosure of the personal data as specified in Personal Data Protection Laws

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บริษัท เอสวีโอเอ จำกัด (มหาชน)

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2. BACKGROUND OF PERSONAL DATA PROCESSING

The Company shall collect your personal data as causes following;

2.1 The Company receives the personal data from data subject directly and shall collect the personal data as activities following;

- (1) Process of service communication or submitting any requests to the Company such as training, seminar, requesting the information, filing the complaint letter etc.
- (2) The collection of personal data with the data subject's willing such as taking a survey or respond to email address or the other communication channel between the Company and data subjects.
- (3) Collection for Website's company through browser's cookies of data subject and using to Electronic Transaction service.

2.2 The Company receives the personal data of Data subject from the third party and the Company believes in good faith that the third party is entitled to collect the personal data of data subject and disclose to the Company.

3. THE PURPOSE OF PERSONAL DATA PROCESSING

The Company shall collect use disclose a personal data according to the law and equitable. Whereas the Company shall only collect personal data the extent necessary to perform the Agreement between You and the Company, Legal compliance, Collaboration, Advertising or giving any information including survey to any comment of data subject in company activities under the purpose of company activities or the law. Notwithstanding, if there are any change in relation to the purpose above, the Company shall inform you and comply with the Personal Data Protections Laws.

4. COLLECTION AND TERM FOR PERSONAL DATA COLLECTION

Any information that is collected by the Company shall be Personal data and Sensitive data, it is necessary for performing the Agreement between You and the Company, Legal compliance and the purpose that announce to this announcement.

Unless the exception of law that specified to maintain the Personal Data, the Company shall maintain the personal data to the extent necessary to using or processing. The Company shall destroy the Personal Data, when the retention period ends.

5. THE PERSONAL DATA TO PERSONAL OR ORGANIZATION MAY BE DISCLOSED

The Company may disclose your Personal Data to its affiliate, customer, person who the Company bid the project, Vendor, Business Partner, Revenue Department, Auditor, Lawyer and Advisor, Public officer, Court including any person and/or organization that is necessary to use your Personal Data under the purpose of processing to performing the Agreement between You and the Company including terms of Personal Data Protection Laws.

6. THE RIGHT TO PERSONAL DATA PROTECTION LAWS

You in behalf of Data Subject is entitled to inform the company for performing to Personal Data Protection Laws following;

1. The right to withdraw consent on which processing of Personal Data that the Data subject give a consent to the Company through a retention period of the Personal Data.
2. The Data subject is entitled to request access to and obtain copy of the Personal Data related to him or her and to request the disclosure of the acquisition of the Personal Data obtained without his or her consent.
3. The Data subject shall have the right to receive the Personal Data concerning him or her from the Company in the format which readable or commonly including (1) request the Company to send or transfer the Personal Data in such formats to other Personal Data Controller if it can be done by the automatic means or (2) request to directly obtain the Personal Data in such formats that the Company sends or transfers to other Personal Data Controller, unless it is impossible to do so because of the technical circumstances.
4. The Data Subject shall have the right to object processing of Personal Data (collection, use or Disclosure of Personal Data), concerning him or her, at any time under the Personal Data Protection Laws.

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บริษัท เอสวีโอเอ จำกัด (มหาชน)

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5. The Data subject shall have the right to request the Company to erase or destroy the Personal Data, or anonymize the Person Data to become the anonymous data which cannot identify the Data Subject under the Personal Data Protection Laws.
6. The Data Subject shall have the right to request the Company to restrict the use of the Personal Data under the Personal Data Protection Laws.
7. The Data subject shall have the right to request the company to the Personal Data remains accurate, up-to-date, complete, and not misleading.
8. The Data subject shall have the right to complain, if the Company or its employee or subcontract in breach of a Personal Data Protection Laws.

Notwithstanding, the Data Subject can notify a wish to use the right to **hr@svoa.co.th** the right of Data Subject as described above shall not impact to processing of Personal Data that the Company has already proceeded in a lawful prior to perform a request of Data Subject. However, in the event that there is any exemption in relation to law, contract to Data subject benefit, processing of Personal Data or court order (including if the Company perform to the request of Data Subject and it shall adversely affect the rights and freedoms of others), the Company may not proceed as such request of Data Subject. Notwithstanding, the Company may invoice any expenses to Data Subject for a request of Data Subject at rate that specified by the Company.

You acknowledge that if you withdraw consent on which processing of Personal Data, the Company can process the Personal Data of Data Subject regard to the authority of Processing of Personal Data under the law, without the consent of Data Subject.

7. EFFECTIVE DATE

This announcement shall take effect from 1 November 2021

8. IMPROVEMENT OF PRIVACY POLICY (FOR THE COMPANY'S CUSTOMER)

With good Governance and Social responsibility, the Company may improve, change or amend the additional privacy policy according to requirements and regulation of law at least 1 time per year.

9. COMPANY CONTACT FOR PRIVCY POLICY

The Company has assigned and appointed **Miss Panaskan Jempipat in behalf of Data Protection Officer: DPO**, whereby she shall have authority and duties in behalf of Data Protection Officer as specified in the Personal Data Protection Act B.E. 2019 including coordinate in relation to Personal Data Protection of the company.

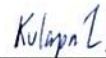
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Notwithstanding, this regulation shall be effected on 1 November 2021.



(Miss Kulapa Intanate)

Chief Executive Officer

SVOA Public Company Limited.

SVOA Public Company Limited

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